

SLA-Ready Workshop in Cluj-Napoca

Date: Thursday, 03/11/2016

The workshop, organized by the SLA-Ready project consortium in partnership with Cluj IT Cluster, targets organizations in Romania and the Cluj region who intend to or have signed a contract with a cloud service provider and cannot afford legal or security experts to guide them through critical aspects.

Informative and easy-to-follow guidelines take participants through the cloud service lifecycle, from signing the contract to terminating it with special attention to cloud service level agreements. Participants will come away with insightful and practical 360° view, whether they are new to the cloud or already using it in their organisation.

Registration is free, but seats are limited.

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When: 3 November 2016

Where: Impact Hub - New York Room @ [Liberty Technology Park](#), Cluj-Napoca

WORKSHOP AGENDA:

09:00 – 09:30	Registration & welcome coffee
09:30 – 09:40	Welcome & Workshop introduction from Cluj IT Speaker: Andrei Kelemen, Cluj IT Cluster
09:40 – 11:00	Getting to grips with a Service Level Agreement and how SLA-Ready can help Chair – Nick Ferguson, Trust-IT Services & SLA-Ready <i>This opening session looks at real-life experiences and provides an overview of how SLA-Ready services can help you make more-informed decisions.</i> 09:40 – 09:55 Are you SLA-Ready? Nick Ferguson, Trust-IT & SLA-Ready <i>Challenges for cloud customers, Identifying priorities, Creating check-lists, making the right decision when signing a SLA</i>

	<p>09:55 – 10:20 II Roundtable Your experiences in signing a cloud SLA (Ruben Trapero, TUDA; Arthur's Legal representative; Paolo Balboni / Theodora Dragan, ICTL)</p> <p>10:20 – 11:00 Break-out sessions</p>
11:00 – 11:30	Networking Break
11:30 – 13:00	<p>11:30 - 11:45 II What we learned: Feedback and open questions on Break-out sessions (Chair: Arthur's Legal representative)</p> <p>Best Practices and Recommendations</p> <p>11:45 - 12:00 II From acquiring to terminating cloud services. Best practices and Priorities and for SMEs signing Service Level Agreements (Speaker: Ruben Trapero, TUDA)</p> <p>12:00 - 12:15 II Cloud contract and SLA Essentials. A Legal perspective (Speaker: Arthur's Legal representative)</p> <p>12:15 - 12:30 II What do the new General Data Protection Regulations mean for European SMEs (Speaker: Paolo Balboni / Theodora Dragan, ICTL)</p> <p>12:30 - 13:00 II Take-Aways and final considerations: Roundtable and Open floor (TUDA, ICTL, ClujIT, 2 SMEs to join the final panel)</p>
13:00 - 14:00	Workshop Close & Networking Lunch
14:00 - 15:00	Consultation with workshop speakers

*View more details about the agenda [on our website](#)

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